How to Use Online tools (Flow Chart)

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Encounter an access problem

No Problem; you can start doing the online activities

Writa an e-mail to helpdesk of the tool.

Problem is still going on/ no response

Received an answer for the solution; you can start doing the online activities activities

Contact your teacher and try to solve it together

Problem is still going on/ no response

Problem is solved; you can start doing the online activities activities
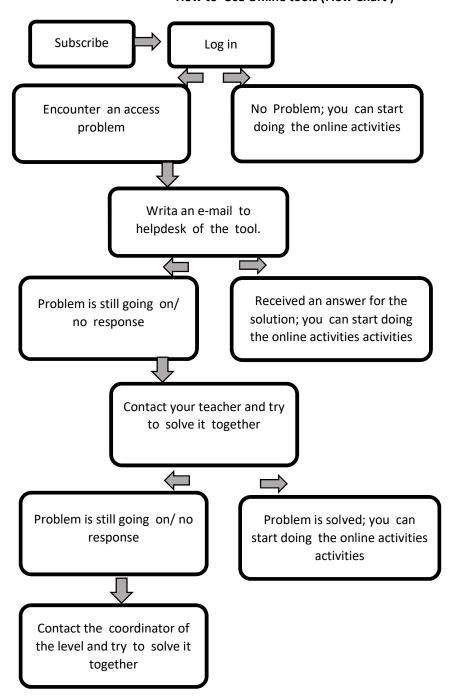
Contact the coordinator of the level and try to solve it together

Helpdesk e-mail Adresses for Tools:

My English Lab: https://www.pearson.com/english/contact.html

English Central: https://tr.englishcentral.com/support/contact-school-support

Achieve 3000: ali@globed.co